

POWER CLASS - EDUSPACE
An Educational Project of Power Class Educational Trust

Refund Policy

Effective Date : 02th June, 2024

1. Refund Eligibility

At EDUSPACE ENGLISH MEDIUM SCHOOL, we are committed to providing high-quality educational services and resources. We understand that occasionally, circumstances may necessitate a refund. This refund policy outlines the conditions under which refunds may be granted for our educational services.

2. Refund Period

Refunds will be considered within a 7-day period from the date of course enrollment. Beyond this period, refund requests may not be processed.

3. Eligible Refund Situations

We will provide refunds in the following situations:

- a. Dissatisfaction with Course Content: If a student is not satisfied with the course content provided, a refund may be issued within the refund period. The student must provide clear and specific reasons for their dissatisfaction.
- b. Technical Issues: In the event of technical problems that prevent a student from accessing or completing a course, a refund may be granted. The student must promptly report the technical issue to our support team for verification.
- c. Duplicate Purchases: If a student accidentally purchases a course or resource multiple times, they may request a refund for the duplicate purchase(s).
- d. Course Cancellation: If EDUSPACE ENGLISH MEDIUM SCHOOL cancels a course or discontinues a service, students enrolled in the affected course or service will be eligible for a full refund.

4. Non-Eligible Refund Situations

Refunds will not be granted under the following circumstances:

- a. Missed Refund Period: Requests for refunds submitted after the 7-day refund period will not be processed.
- b. Failure to Complete: Refunds will not be issued to students who have accessed and completed a significant portion of the course or resource.
- c. Change of Mind: Refunds will not be provided solely because a student changes their mind about the course or resource after purchase.

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5. Refund Process

To request a refund, please contact our customer support team via [contact : 7330870032]. Be sure to provide the following details in your refund request: Your full name Contact information Order or enrollment details Reason for the refund request Our team will review your request and respond within [7] business days. If your refund request is approved, we will process the refund using the same payment method used for the original purchase.

6. Contact Information

For any refund-related inquiries or assistance, please contact our customer support team at Cell : 7330870032

7. Policy Updates

7330870032 reserves the right to update or modify this refund policy at any time. Any changes will be effective upon posting on our website, and it is the responsibility of users to review this policy periodically for updates. By using our educational services and resources, you agree to abide by this refund policy.

EDUSPACE E.M SCHOOL-KOWTHALAM

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Note: Please customize the contact information, response time, and any other details as needed for your specific educational website and business operations.

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